



**B.R.C.** Heating & Cooling  
*Feel Good Indoors*

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Serving Chicago & Suburbs Since 1977

*12-18-2010*

## **A year in review**

***2010 has come and is almost gone, a year filled with change. Some good some bad but we have survived.***

***As the shadow of years grows longer, we have a tendency to look back (sometimes perhaps too much) on our wins and losses, our successes and failures. We are reminded of something the late Anne Morrow Lindbergh wrote in her book "Gift from the sea" about the tide erasing everything it touches. Like lost memories. Sometimes we forget things we'd like to remember, but it is also true that some baggage is best left behind. This is a good day to get on with our lives.***

***We look forward to the New Year with excitement and enthusiasm.***

***We have had such a positive response to the free gas card last year that it prompted us this year to offer a free Christmas tree (9 Optimist trees were given away) with the tune up of your furnace or boiler.***

### ***Lucky Christmas tree winners for 2010!***

***October-----Deb Filipek, Joyce Herter & Rich Serling***

***November-----Kay Drotleff, Bob Kirsh, Hedy Marshall***

***December-----Dee Kane, Gloria Miller, John Stiava***

***Call us to schedule your furnace service and the technician will bring our current coupon card. You can get more details by calling Hilda or Brenda at our office at 847-827-6991***

***You could be our next lucky winner.***

***Happy Holidays from the folks at B.R.C.***